



click2try[™]

White Label Service
Application Assessment Document

White Label Assessment



The information you provide on this form will help us determine how quickly we can implement your application as a virtual machine, running from our VM Jukebox. Each application, as we deploy it, is a live, working version, which you and your customers can operate and configure as though you were running it on your local system. Additionally, you can share access to each VM or copy a VM to provide isolated access to another user or users.

Our primary concerns are:

- Performance, usability, and security of your application.
- Scalability and on-demand access to your application.
- License and usage compliance.

To these ends, we will work closely with your assigned contact to provide a successful installation, and to deliver a full-featured version of your application for your customers' satisfaction.

White Label Assessment



Company Information

Please provide the following information:

Company: _____
Address: _____
City: _____ State: _____ Zip Code: _____
Phone: _____ FAX: _____
Website URL: _____
Contact: _____
Title: _____
Phone: _____
Email: _____

Application Details

Number of Hosted Applications: _____
Application Name and Version (If more than one, please list in Appendix A): _____
Application Type: Server Browser-Based
 Desktop GUI
 GNOME KDE
 Other: _____
General Description: _____
Target Audience: _____
Number of Users: _____
Number of Concurrent Users: _____
Access Type: 1:1 User:Application n:1 Users:Application
 n:m Users:Applications
Uptime Requirements: _____
24/7 Access Required (Y/N): _____

Application Requirements

Disk Space: _____

RAM: _____

Operating System: _____

All Supported: _____

Preferred O/S and Version: _____

Preferred Linux Distro: _____

Dependencies (DB, Java, servers, Linux or Windows Packages): _____

- | | |
|---|--|
| <input type="checkbox"/> Database: | <input type="checkbox"/> Java version: |
| <input type="checkbox"/> External servers
(centralized DBs,
authentication) | <input type="checkbox"/> GUI |
| <input type="checkbox"/> Commercial applications or
packages, plugins, modules | <input type="checkbox"/> Other: |

Internet Access Requirements: _____

- | | |
|--|---|
| <input type="checkbox"/> Inbound Internet Access | <input type="checkbox"/> Outbound Internet Access |
| <input type="checkbox"/> Self-Contained VM Only | <input type="checkbox"/> Outbound Restrictions |
| <input type="checkbox"/> Bandwidth: | |
| <input type="checkbox"/> System Load Issues (High-volume transaction processing, etc.) | |

Comments: _____

Security (firewall restrictions, ACLs, permissions): _____

- | | |
|--|-----------|
| <input type="checkbox"/> Need Root access | How many? |
| <input type="checkbox"/> Other permissions required: | |

Authentication and Other Protocols:

- | | |
|---|------------------------------------|
| <input type="checkbox"/> Kerberos | <input type="checkbox"/> passwords |
| <input type="checkbox"/> LDAPv2 | <input type="checkbox"/> LDAPv3 |
| <input type="checkbox"/> Active Directory | <input type="checkbox"/> RADIUS |
| <input type="checkbox"/> Other: | |

White Label Assessment



Additional Supporting Apps or Services (mail transport, video, audio, plug-ins):

Configuration Requirements (if not handled automatically by your installer):

VNC Desktop Required (Y/N):

Terminal Access Required (Y/N):

Files and Quick Start Guide

File List:

Please attach list to Appendix B if necessary to install your application or dependencies.

Documentation Files or Location (URL or attach):

Will you be providing Quick Start Guide content? (Y/N)

Do you want to include a Quick Start guide? (Y/N)

White Label Assessment



VM and System Usage

How will the hosted application be used?

- | | |
|--|--|
| <input type="checkbox"/> As a demo service | <input type="checkbox"/> As a SaaS application |
| <input type="checkbox"/> As a training service | <input type="checkbox"/> As a virtual lab |

How many employees will need administrative control?

How many concurrent instances (approximately) will you need to run on a typical day?

Authentication done using our current system, your own LDAP group, preset logins, or other?

VMs need to be persistent (stored data) or used on ad hoc temporary basis?

Will you want to apply access restrictions to your users? (Hours over consecutive days, number of days, number of uses)?

Other usage information that is unique to your application or business model?

VM Installation and Configuration

Although we based our solution on Open Source software, we have added many custom capabilities to provide added flexibility and functionality when dealing with the variety of available applications. We have plans to add a simple installation mechanism, but at this time, in order to control the quality of VM installations that we serve from our Jukebox infrastructure, click2try performs all installation and configuration of each software application we host. We perform the installation and configuration even if the delivery of that application is limited to the white label customer's site, rather than the click2try catalog. However, we do require that you provide a technical resource who can assist us and insure that the hosted application performs to your specifications and expectations.

The following information is included for your information. Any client that will run your click2try-hosted application must fulfill the client requirements listed below.

Client Requirements

1. Java Runtime Environment 1.6 or Java 6 SDK installed on client.
2. Java-Enabled browser:
 - IE7 or IE8 (Windows)
 - Firefox 2 or Firefox 3 (Windows or Linux)
 - Firefox 3 (Mac OS X)
 - Safari 3 (Mac OS X)
3. Firewalls must enable one of the following ports for external access from click2try.com:
 - 80
 - 443
 - 8200

Quick Start Guide and Resource Links

If you would like your users to have access to a Quick Start guide or other documentation within the embedded frame in our Viewer, we will provide you with a template that will apply CSS styles to the Quick Start content. If you would like to provide your own CSS template for your own branding, you will need to provide the CSS to us prior to our final build of your application VM.

You can also provide links in the Quick Start guide frame that point to locations on your site or on other external sites. Please indicate in the assessment form if you will be including Quick Start guide content.

White Label Assessment



Non-Disclosure Agreement (NDA)



Appendix A: Application List

Please note or attach a list of applications, if necessary.



Appendix B: File List

Please note or attach a list of files to be included with your application, if necessary.